

London drains Direct

Complete Drain Care

Providing dedicated drain maintenance
and repairs 24 hours a day, 365 days a year.





About Us

Here at London Drains Direct we are dedicated to providing top-quality drainage solutions tailored to meet the needs of our client. With over 15 years of experience in the industry, our skilled team specialises in a wide range of services, including CCTV surveys, drain repairs such as excavation, CIPP lining and patching, vacuum tanker works and more.

Our mission is to deliver reliable, efficient and environmentally responsible drainage services that enhance the functionality and longevity of your systems. We strive to exceed customer expectations through quality workmanship and exceptional service.

We are passionate about what we do, and committed to serving our community. Whether you're facing a drainage emergency or looking for routine maintenance, you can trust us to deliver reliable solutions.

Why Choose Us?

- ★ **Experienced professionals**
Our team consists of certified experts with extensive knowledge in drainage systems and solutions.
- ★ **Comprehensive services**
From initial assessments to ongoing maintenance, we offer a full range of services to keep your drainage systems running smoothly.
- ★ **Commitment to innovation**
We continuously invest in the latest technology and training to provide efficient and effective services.
- ★ **Affordable prices with no hidden costs**
Set rates for residential and commercial blockages
- ★ **Free, no-obligation quotes**
We will attend and provide a quote for required works with no fee charged.
- ★ **24hr / 365 Days a year support**
Excellent customer service and support provided all year round.

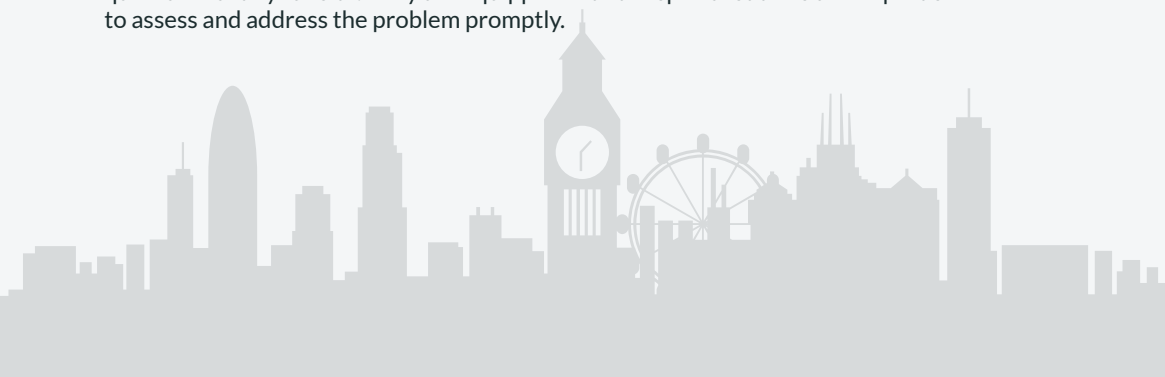




Emergency and Reactive Call Outs

We understand that drainage issues can arise unexpectedly and often require immediate attention. Our emergency and reactive call out services are designed to provide a rapid response and effective solutions to a wide range of drainage problems 24 hours a day, 365 days a year!

We know that every minute counts when dealing with drainage issues, so we have our skilled technicians strategically located in London, and the surrounding areas to ensure a quick arrival to your site. They are equipped with the specialist tools and expertise needed to assess and address the problem promptly.





Pre-Planned Maintenance

At London Drains Direct we believe that proactive maintenance is key to ensuring the long-term functionality and efficiency of your drainage system.

Our pre-planned maintenance services are designed to identify potential issues before they become a major problem, saving you time and money, and enhancing the reliability of your drainage infrastructure. We offer maintenance programmes to suit all of your needs, including routine removal of scale, fats and grease along with other items that can cause blockages, we will leave your drains clear and free flowing.

Don't wait for a drainage emergency to occur, schedule your pre-planned maintenance today!





CCTV Surveys

We utilise state of the art CCTV technology to conduct comprehensive drainage surveys.

Our CCTV surveys provide a detailed condition report of your drainage system, allowing us to identify blockages, structural issues and any defects with the potential to cause future issues.

At London Drains Direct we are able to complete both basic and full CCTV surveys, dependent on your requirements, along with Sonde tracing and locating.

Our iTouch CCTV camera systems use the latest technology to enable us to ensure a quicker turnaround in providing your report, minimising disruption and delivering rapid results.





Picote Solutions

At London Drains Direct we are fully equipped to deal with all your drainage problems, not just blockages!

One of our key tools are Picote Milling machines, they have the versatility to tackle a variety of issues from stubborn blockages, roots or concrete in the drains to scale build up diminishing the diameter of the pipework.

Using this equipment means we are more efficient; the speed and precision of the milling machine and it's various attachments and cutting heads allow us to complete jobs much quicker than using traditional methods.





CIPP Lining and Patch

Advances in the drainage industry mean it is now possible to carry out drainage repairs without the need for excavation. We specialise in CIPP lining and patch repairs, these methods provide efficient and cost effective alternatives with minimal disruption.

The process involves inserting a durable and flexible liner, coated in specialist resin, in to your existing drainage pipework. The liner adheres to the walls of the pipe, creating a new and strengthened, smooth surface that prevents leakage and enhances flow.

For localised defects or damage, our CIPP patch repair service can quickly address these issues within the drainage system, preventing further deterioration.



Excavation Works

We provide expert excavation services as a vital part of our drainage solutions. We may need to carry out excavation works on your property in the event that lining and patch repairs are not feasible. This could be to remove and replace failed pipework, relocate manholes or install additional drainage. If excavation works are necessary, we will send an engineer to site free of charge to assess your needs, they will then provide a full and detailed quote of the works to be completed.

Vacuum Tanker Works

We offer professional vacuum tanker services designed to efficiently manage liquid waste and maintain the integrity of your drainage system. Our advance vacuum tankers are equipped to handle a variety of tasks including gully sucking, grease trap cleaning, soakaways, interceptors and septic tank emptying. We may also need to use a vacuum tanker after cleaning your pipework to allow us to remove any debris accumulated, this is usually with large diameter pipes. Additionally, we may require the use of a vacuum tanker where the pipework has failed, to clear any effluent from the system to obtain a clear CCTV survey.

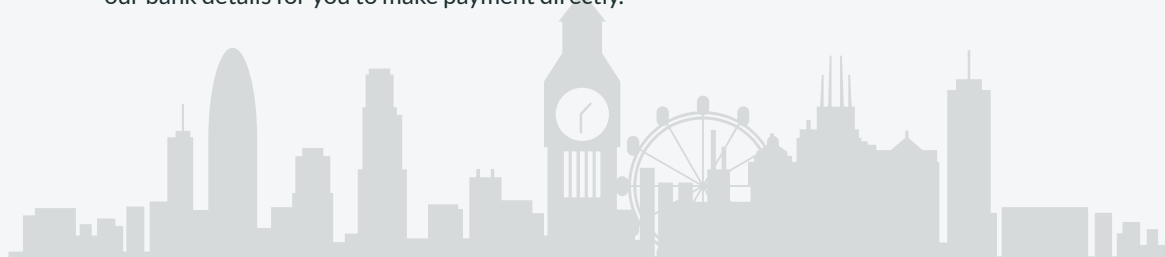
Our vacuum tanker units provide the ability to reduce your risk of emergency, disruption and increasing clean-up costs. If you keep your drains clear of debris, the chance of flooding reduces substantially.

End to End Communication

We prioritise clear and effective communication throughout every stage of our drainage services. Our end-to-end communication approach ensures that you are informed and involved from the initial consultation to the final project completion.

We operate an in-house customer scheduling system which allows our customers to receive reminders for our engineer's attendance. Upon completion of our works, our engineer will provide you with our invoice, detailing all works completed, along with the cause of your blockage, if applicable.

If you are a landlord or property management company, concerned you will not be on site at the time of the visit, no need to worry! We can send a PDF copy of our invoice along with our bank details for you to make payment directly.



Customer Reviews

We currently hold a 4.7-star rating on Trustpilot however we believe there is always room for improvement and we are always pushing for those 5 stars!

Professional & Experienced ★★★★★

Reliable, knowledgeable and well-run company!
Highly recommended.

Would highly recommend ★★★★★ London Drains Direct

Would highly recommend London drains direct. Ben and George were helpful and honest regarding the potential difficulty of unblocking the drain in question. They persevered and was successful. Happy customer.
Friendly lads, much appreciated.

Great service ★★★★★

Great service. 3 other companies tried to resolve our issue.
LDD come out and sorted the problem within 30 mins.

Prompt and Effective ★★★★★

Excellent results

Danny and Bradley ★★★★★

Danny and Bradley are two of the most efficient work men I've had come to my house.
Would definitely recommend to close friends and family.



Accreditations and Certifications



Certificate
No: 445492024



Alcumus[®]

SafeContractor



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drains
Direct Keep London Flowing



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www.londondrainsdirect.com